

## City Systems Transportation Survey

We at Prairie Five RIDES value your opinions and suggestions. We are asking you to fill out this short survey to enable us to provide you with service that meets the needs of our clients.

**Please check all that apply.**

**What city do you live in?**  Appleton  Benson  Canby  Dawson  Madison  Montevideo  Ortonville

**What is your age?**  17 or under  18-59  60+

**How often do you use Prairie Five RIDES services each week?** \_\_\_\_\_

**Do you pay cash for your ride?**  Yes  No

**Do you purchase our reduced rate Punch Cards or Monthly Passes?**  Yes  No

**Do you feel your transportation was:**

1.  Arranged in an organized and timely manner
2.  Cost efficient (fair price for your ride)
3.  User friendly (easy to get a ride)
4.  Safe and secure

**If you are disabled, do you feel the RIDES program meets your needs with:**

1.  Accessible vehicles
2.  Assistance getting in and out of the vehicle and to your appointments

**Do you use the RIDES program for:**

1.  Medical, dental, and/or physical therapy appointments
2.  Other appointments for needed services
3.  Shopping
4.  Social events
5.  Visiting family and friends
6.  To enable you to be more independent
7.  Other: \_\_\_\_\_

**Do you feel that public transportation is important to your community?**  Yes  No

**What can we do to better serve you?**

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Thank you for completing this survey. Please enclose in an envelope and return to your driver or mail to  
**Prairie Five RIDES, PO Box 159, Montevideo, MN 56265.**

Visit our website at [PrairieFive.com](http://PrairieFive.com) and like us on **Facebook**.