



## PRAIRIE FIVE RIDES POLICY AND RULES

Prairie Five CAC, Inc. does not refuse rides based on age, race, color, creed, religion, disability, national origin, sex or status in regard to public assistance. Prairie Five RIDES bus drivers may refuse transportation to any individual or group of individuals who could imperil the safety of other passengers and themselves or the comfort of other passengers.

The following rules are applicable when transporting children:

1. Children must be seated and secured when the bus is in motion.
2. Food and beverages are not allowed on the bus.
3. There will be no fighting.
4. Throwing of objects is prohibited.
5. Children are not allowed to open windows.
6. If windows are open, children are not to throw objects from the bus or hang arms and head outside the window of the bus.

The bus driver has the authority to refuse service to a passenger. Any rider who abuses the privilege of using the RIDES Transit System may be placed on a probationary period. The probationary period shall be one week off the transit system for the first offense, two weeks off the transit system for the second offense, no further rides after the third offense. Prairie Five RIDES reserves the right to refuse service to anyone who violates any of the above mentioned standards. The decision to refuse service will be made by the **bus driver and/or transit office staff**. Parents shall be notified of the refusal of service.

In the event someone is permanently refused bus service, there will be no refunds for fares or passes.

**If you have any questions, call the office: 877-757-4337**

## PRAIRIE FIVE RIDES SCHOOL YEAR TRANSPORTATION

### ATTENTION PARENTS AND GUARDIANS

- Prairie Five RIDES must receive a completed registration form prior to scheduling youth transportation.
- Prairie Five RIDES will not guarantee same-day transportation.
- The bus will wait three minutes for a scheduled pickup.
- Pickup times will be scheduled to accommodate the needs of many riders and may be adjusted accordingly.
- If the scheduled rider is not there for pickup, the bus will not return to that location. Please be watching for your ride 10 minutes prior to the scheduled time.
- **Rides will not be provided to youth passengers whose transportation was not scheduled in advance through the Prairie Five RIDES dispatch office.**
- The dispatch office must be contacted as soon as possible with any cancellations or scheduling changes.
- **Students who are not present for their scheduled (non-cancelled) pickup time for two consecutive days will not receive bus service until the ride has been rescheduled by contacting dispatch. If a student has not ridden the bus for one week, their seat may be lost for the remainder of the school year. Please contact Dispatch as soon as possible with any cancellations.**

Please return your 2017-2018 School Year Registration Form as soon as possible.

Ride space may be limited.

Please call Dispatch with any **questions, changes, or cancellations** at

**877-757-4337**

#### Contact Prairie Five RIDES at:

Prairie Five RIDES

P.O. Box 159

Montevideo, MN 56265

877-757-4337 or Fax 320-269-7011

rides@prairiefive.org

prairiefive.com

